

## ecognition Card

## TO OUR PATIENTS AND VISITORS...

I WOULD LIKE TO RECOGNIZE:

Have one of our team members gone "above and beyond" in their care or service? With your help, we would like to recognize this individual. Please share the details below; thank you in advance for taking the time to let us know!

## FIRST NAME LAST NAME DEPARTMENT/LOCATION FOR GOING "ABOVE AND BEYOND" IN THE FOLLOWING WAY: (ADDITIONAL SPACE AVAILABLE ON BACK) Please turn completed card in to any Butler Health System Employee. BHS Employees: Return card via interoffice mail to Hospitality Services. PATIENT/VISITOR NAME: (PLEASE PRINT)



## AT BUTLER HEALTH SYSTEM, WE USE THE **AIDET COMMUNICATION TOOL**, WHICH INCLUDES:

A	Acknowledging you and your guests upon entering the room and when providing care.
	Introducing ourselves prior to providing care.
D	Informing you, when possible, how long procedures and tests will take.
Ε	Explaining things to you in a way you can understand.
T	Thanking you for choosing Butler Health System for your care!
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